

## **Housing**

I would like to say thank you and ask that you commend a repairman on Emergency call-out who recently attended my home to repair my front door lock when the key snapped in the lock and I couldn't get in. He was prompt (10 mins) well dressed, respectful and courteous and acted with great discretion as I am deaf. Thank you. Tenant - Halesowen

I should like to thank those concerned for the spirited action they showed in re-positioning our Sky Receiver Dish at Beulah Court. The reception is now fine and on behalf of those who are served by the Dish, I should like once again to offer our thanks to the officials involved. Tenant – Halesowen

I am pleased to say that the work being carried out at our property has now been completed. The Contractors worked very effectively in a kind and friendly manner taking care of the needs of my wife and myself. In all respects their standards can be recommended. Private Sector - Stourbridge

Would you please pass on our thanks for all the advice and care that has been given to us

## **Verbal Compliments**

Would like to say thank you for the quick and prompt service and to the workman for the guttering work. - Tenant - Dudley

Called in to say thanks to workman who attended today to leak on toilet. She says he has done a great job and very polite. Tenant - Brierley Hill

Amazed how well/clean job was done without damaging plaster. Very pleased, thank you very much. Tenant - Halesowen

Called to say thanks for sorting out the light in the communal area that she had reported. Tenant - Gornal

Would like to thank the Council on how well they keep the whole estate so clean. Tenant - Dudley

Very pleased with tradesmen and work carried out to the kitchen and bathroom. Tenant - Brierley Hill

He is new to Dudley Council and the service has been second to none from the start. Tenant - Wollescote