



# Dudley Telecare Service Digital Technology July 2015



## Telecare Comes to You.....

**Digital technology is now part of daily living. The uptake of digital technology is rapidly growing. More and more people including older people are experimenting with I-Pads, Tablets, I-phone/Smart Phones, Kindle and many more.**

From 2012 – 2013 the proportion of people aged 65-74 using a tablet increased from 5% to 17%\* and continues to climb as prices for these devices fall. Apps like Skype / Facetime are proving effective in reducing the feeling of social isolation Technology is changing on a day to day basis and there is extensive information out on the 'World Wide Web – www.'

Do you know somebody who is using Dudley Telecare Service and have these devices? Do they need help with Apps, have difficulty accessing information and advice or just needs some guidance in using them?

**If so, Telecare can come to them....**



A Community Alarm Officer in Dudley Telecare Service is a 'Digital Connector'. They will visit a person's home and show them how to use the device and access valuable information such as The Dudley Community Information Directory. Whilst they are there they will be able to screen and assess them for any services they may need and signpost them in the right direction.

### **What is the cost?**

There is no cost for this service just contact Dudley Telecare Service and request a visit.

### **Where do I get more Information from?**

Contact Dudley Telecare Service on 0300 555 2040 or visit [www.dudley.gov.uk/telecare](http://www.dudley.gov.uk/telecare)

\*Statistics from ADASS