Number One
Make sure people are included when making decisions.
Let people make their own choices

Number Two
Communicate in a way that the person can understand and be a part of the conversation.

Number Three
Give people a voice

Number Four
Put the person’s need first.

Number Five
Listen to people and what they are communicating.

Number Six
Give people personal space and privacy.

Number Seven
Make sure people’s dignity is maintained in everything you do.

Number Eight
Treat people fairly

Number Nine
Support people to get advocacy if they want it.

Number Ten
Make time for people. Be patient.