

Terms and Conditions

Direct Debit Monthly Prize Draw

Rules: Winners will be drawn randomly from all eligible residents who pay qualifying bills by Direct Debit. Winners will be notified by post. Each draw will be made based on eligible payers on the 15th of each month. Eligible entrants will be automatically entered into the draw unless they opt out by calling 01384 815024.

1. The draw is promoted by the Place Directorate, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands, DY5 1LN.
2. Entrants must be 16 or over.
3. The draw is open to any tenant paying housing property rent by Direct Debit to Dudley Council.
4. Entry is based on the number of property rent bills paid by Direct Debit; the winner will be the Direct Debit payer.
5. The draw for each month will be made on the 15th day of the following month. Where this falls at the weekend the draw will be made on the Monday of the following week.
6. One Direct Debit payer will be selected at random each month to receive £100 in supermarket vouchers. The winner can select to receive vouchers for one of the following major supermarkets: Tesco, Marks & Spencer, Morrisons, Sainsbury's & Waitrose
7. For newly set-up Direct Debits, customers must have made 1 Direct Debit payment to be entered in the draw for that month.
8. The draw is not open to businesses, council departments or charitable organizations.
9. The draw will be carried out under independent supervision and winners will be selected at random. The Tenants and Residents Federation will verify the process is carried out correctly.
10. Winners will be notified by post within fourteen days of the draw.
11. Prizes are non-transferable.
12. Winners' names can be requested in writing from The Housing Direct Debit Team, Harbour Buildings, Waterfront West, Brierley Hill, DY5 1LN.
13. Winners may be required to participate in publicity.
14. The vouchers must be collected within 28 days of the winning notification letter.
15. If the vouchers are not collected within 28 days they will be withdrawn and offered to the runner up of that month's prize draw
16. Eligible entrants will be automatically entered into the draw unless they opt out by contacting 01384 815024 and providing their full name, address and housing payment reference number.
17. A list of prize draw winners will be published in future tenants Home Affairs, Dudley Tenants and Residents Federation newsletters and on the Dudley MBC website.
18. Residents with Direct Debits are excluded from the draw where the amount paid by Direct Debit is subsequently reversed by the payer's bank/building society in that month's prize draw.
19. Only one entry per household. Prizes will be awarded to the tenant or joint tenants
20. No cash alternatives given.
21. The judge's decision is final.

