

Terms and conditions-4 Free Weeks

Rules: Tenants eligible for the offer of the 1st four weeks' insurance cover free of charge will have been a tenant of the Council's Housing property for less than four months at the time a completed application is received at the Council's address below.

1. The offer is promoted by Dudley MBC, Place Directorate, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands DY5 1LN.
2. A tenant or tenants are the person(s) so named on the Council's Tenancy Details records.
3. Completed applications only will be eligible for the offer (paper, online or telephone application and acceptance) subject to a satisfactory application..
4. Dudley MBC will write to each successful applicant to confirm the dates the free insurance weeks have been applied to the insurance account.
5. Where the tenant must supply information in order to complete an application, provided that information is supplied within the period specified in the Dudley MBC letter the four weeks free offer will still be available.
6. This offer is not available in conjunction with another offer.
7. The insurance free weeks will be applied to the insurance account at the start of the insurance cover period.
8. The offer is for a period of four weeks, starting on a Monday and ending four weeks later on a Sunday.
9. If a tenant cancels or ends their tenancy within the free insurance weeks the insurance cover will end and no return of 'free' premiums will be paid.
10. The free insurance weeks only apply to new tenants, existing policyholders are not eligible.
11. If a tenant moves to a new council property, they are eligible to apply for home contents insurance policy and receive 4 free weeks providing this is the first insurance policy with Dudley MBC.
12. The scheme is audited by Dudley MBC Internal Audit Services and underwritten by Aviva.
13. No cash alternatives.
14. Queries relating to the offer should be directed to the Insurance Administrator.
15. Dudley MBC reserves the right to withdraw this promotion at any time.

Dudley MBC December 2017