

Direct Debit Incentive for Housing Insurance Payers

Policyholders are eligible to receive a £10 Love2Shop voucher when they sign up to pay their housing insurance by Direct Debit and continue to make three consecutive monthly or twelve consecutive weekly Direct Debit payments.

1. This offer is administered by the Place Directorate, Tenants Insurance Team, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands, DY5 1LN.
2. The £10 voucher only applies to new Direct Debit payers applying; current Direct Debit payers are not eligible.
3. This offer is only available to policyholders paying by Kiosk, Post Office, Paypoint, Payzone, Internet, Callpay or Standing Order.
4. Policyholders are only eligible for the £10 voucher if they have received a personalised marketing letter or leaflet and quote the reference INSURE10.
5. Policyholders need to apply within 1 calendar month after receiving the dated promotional leaflet.
6. Policyholders are eligible for one £10 voucher only.
7. The policyholder must not have defaulted previously resulting in the Direct Debit being cancelled within the previous 12 months.
8. Any arrears on the insurance policy must be less than 6 weeks at the point of the first Direct Debit payment date.
9. The policyholder must have a suitable bank account that can cater for Direct Debits.
10. The £10 voucher will be issued to the policyholder after receipt of three consecutive monthly or twelve consecutive weekly Direct Debit payments.
11. No cash alternatives.
12. In case of any disputes queries relating to this offer should be direct to the Tenants Insurance Administrator, Place Directorate, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands, DY5 1LN. Their decision is final.
13. The offer is not available to businesses, council departments or charitable organisations.
14. Dudley Metropolitan Borough Council reserves the right to withdraw this promotion at any time.
15. A limited number of vouchers are available; these will be issued in date order of receiving the instruction by telephone or post to set up the Direct Debit.