

Why not come along to our advice session. You can make an appointment or just drop in for further information.

Lye

(Service users only)

Atlantic House,

Dudley Road, Lye DY9 8EL

(for Atlantic House customers only)

Tuesdays from 2pm until 4pm

07827 873335 / 07772 889564

or email:

housingsupport.dachs@dudley.gov.uk

**Bills?
First tenancy?
Filling in
forms?**



Don't know where to turn?

Then come along to our

advice session

at Atlantic House

We may be able to help

Dudley
Metropolitan Borough Council

Housing Support

What is our service?

We aim to support residents within the Dudley Borough to access support for their needs, enabling them to live as independently as possible.

The service we provide is free, impartial, open to any resident in the Dudley Borough and we maintain confidentiality in accordance with the Data Protection Act 1998.

How will it help the customers?

- Budgeting and managing finances
- Claiming welfare benefits
- Advocacy and communication
- Safety and security of the home
- Move-on aspirations
- Setting up home and maintaining tenancy
- Personal safety and risk
- Physical health and hygiene
- Emotional well being and mental health
- Family and social contacts
- Social and leisure interests

What to expect?

- An advisor will be available at various locations across the borough
- We will listen to your requirements
- Offer advice and guidance on your specific topic
- It will be in an informal, comfortable environment
- We maintain confidentiality at all times