How do I know if I am parking legally?
Always check the markings on the road or car park and any nearby signs. Pavements and verges are part of the highway and are covered by any yellow lines in the carriageway alongside them. More information can be found in the Highway Code. See back cover for details.

I don’t think I should have got a ticket. How do I appeal?
Once a ticket is issued it cannot be cancelled by the enforcement officer. But please don’t ignore it. Write to the council and we will investigate the case in line with national guidelines.

We will write to you with the decision. If it is not cancelled and you are still not satisfied we will let you know how you can appeal to the Traffic Penalty Tribunal, an independent adjudication service, whose decision is final and binding to both parties.

Disabled badge holders
Blue badge holders are reminded to park on the highway in accordance with the guidance issued with the badge. Please ensure the badge and clock are displayed correctly.
On July 7 Dudley Council takes over responsibility for on-street parking enforcement across the borough from the police.

Why the change?
Congestion on our roads and in our towns is getting worse year by year.

Across Dudley borough increased traffic congestion and illegal and inconsiderate parking causes problems for us all - whether we’re driving, cycling, on public transport or on foot.

With your help, we want to encourage sensible and safe parking across the borough to:
- Make our towns safer for drivers and pedestrians
- Keep traffic flowing, making our towns more attractive to businesses and visitors
- Improve access for public transport, cyclists and emergency services
- Reduce pollution and improve air quality

How will enforcement operate?
While the responsibility for enforcement is transferring from the police to Dudley Council, the existing restrictions on our roads remain the same.

If you are a driver who parks responsibly, you will not be affected by the change.

If, however, you park where you shouldn’t, you face receiving a parking ticket (a penalty charge notice) from one of our civil enforcement officers. All our officers will be wearing a distinctive uniform and have an id number.

*The police will continue to enforce obstructive parking and moving traffic offences.*

How much is a penalty charge notice?
The charge, which will apply to notices issued on-street and in council car parks, will be £50 or £70 depending on the seriousness of the offence.

Information on how to pay or contest it is on the penalty charge notice.