Fly-tipping - what can you do?

How to report fly-tipping and waste crime

The Environment Agency work with Dudley Metropolitan Borough Council to tackle the illegal dumping of waste. Where a really serious crime is being committed, the Environment Agency will get involved and we aim to prosecute.

What to do if you see an incident

Contact Dudley Metropolitan Borough Council Clean Team on 01384 812345 with the following information:

• your name and telephone number;
• when and where it is happening;
• vehicle registration;
• description of the vehicle such as the colour, make and model. Is there anything special about it? Does it have an insignia or contact numbers?
• what sort of rubbish is being dumped.

Or call the Environment Agency on 0800 80 70 60.

To find out more about your household waste responsibilities, contact:

Environment Agency
Enquiries 08708 506 506
Incident hotline 0800 80 70 60
Email enquiries@environment-agency.gov.uk
Website www.environment-agency.gov.uk/flytipping

Dudley Metropolitan Borough Council
Enquiries 01384 812345
Clean Team 01384 812345
Email DudleyCouncilPlus@dudley.gov (click onto:- I’d like to report it)
As a householder you are responsible for what happens to your waste. You must pass it to a registered waste carrier or directly to your local council. Householders that do not take reasonable measures to do this could face prosecution, leading to a fine of up to £5,000 or even imprisonment.

The cost of waste

Fly-tipping and waste crime can cause serious damage to our environment and even to house prices. Across the Midlands it costs over £6 million of taxpayers’ money every year to clear it up.

Waste crime crackdown

Waste cowboys can make huge sums of money by charging to take household rubbish away illegally. If that rubbish is traced back to the householder they can be fined. The Environment Agency are working with local partners including the police and Dudley Metropolitan Borough Council to crack down on waste crime.

1. How to dispose of your waste correctly

- Take your waste to a licensed waste disposal site. The Household Waste Recycling Centre for Dudley is on Birmingham Street, Stourbridge DY8 1JG or Telephone 01384 812345. Open Mon-Fri (8-8pm Apr-Sept) (8-6pm Oct-Mar) Sat/Sun 8-4pm all year.
- Use a registered waste carrier, for example a skip hire company, to remove your household, garden or construction waste.

- Contractors or workmen that take away rubbish must also be registered waste carriers. These include building and similar trades such as landscape gardeners and house clearers.

2. Find the right waste contractor

- Treat finding the right waste contractor the same way as you would treat finding any other service provider. Can you rely on them? Are they a legal operator?
- The cheapest contractors may not be the best. They will not be the cheapest if you get a substantial fine because they have fly-tipped your waste.

3. Check out your waste contractor’s details

You have a responsibility to make sure the person who collects your waste is a registered waste carrier. To do this:

- ask to see their waste carrier’s certificate. They should show you the original copy;
- do not use waste contractors that won’t show you this;
- keep a record of their details in case they fly-tip your waste and it is traced back to you.

You can instantly check their waste carrier licence by:

- telephoning the Environment Agency on 08708 506 506;
- visiting www.environment-agency.gov.uk/publicregister