

Trading Standards Satisfaction Survey

Have you used one of the TRADERS on our Fix a Home scheme? If so it would help us if you could complete this questionnaire. We can then monitor and improve the service and ensure that all work is carried out to a high standard. Any personal information you provide will be used only for this purpose and will not be shared with anyone else. For further information please contact Trading Standards on 01384 814695.

Personal details

Title	
First name	
Last name	
Email address	
Address and postcode	

Trader details

Date trader used	
Trader name	
Address and postcode	

Satisfaction survey

Were you charged the agreed price?

Yes

No

Was the agreed date/time kept to?

Yes

No

Was the work carried out to your satisfaction?

Yes

No

Was s/he polite and helpful?

Yes

No

Was your property left clean and tidy after the work?

Yes

No

Would you recommend him/her to your friends?

Yes

No

Would you employ her/him again?

Yes

No

Any other comments

Trader rating

Overall, how would you rate this trader?

Very poor

Poor

Good

Excellent

Overall, what is your view of the scheme?

Very useful

Useful

Not useful

Could be improved

Any other comments about the scheme?

Are there any trades people, or categories which you think would be useful but are not represented on the list?

Data Protection Statement

Your information will be processed in accordance with Data Protection legal requirements. [Please see the Council's Privacy Statement and Charter.](#)

Once you have completed this form, you can upload it by using the same link on our website that you used when you downloaded it. If you are required to submit additional photographs to support your request, you will be advised how to do this on the upload page.