

## Terms and conditions

### Direct Debit Incentive for Insurance Policyholders 2018

Policyholders are eligible to receive a £10 Love 2 Shop voucher when they sign up to pay their home contents insurance by Direct Debit and continue to make three consecutive monthly or twelve consecutive weekly Direct Debit payments.

1. This offer is administered by the Place Directorate, Tenants Home Contents Insurance Scheme, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands, DY5 1LN.
2. The policyholder will need to quote the reference **DDINS** to receive the £10 voucher.
3. The £10 voucher only applies to new Direct Debit payers applying, current Direct Debit payers are not eligible.
4. Policyholders need to apply within 1 calendar month after receiving the dated promotional letter.
5. Policyholders are eligible for one £10 voucher only.
6. The policyholder must not have defaulted previously resulting in the Direct Debit being cancelled within the previous 12 months.
7. Any arrears on the insurance account must be less than 10 weeks at the point of the first Direct Debit payment date.
8. The policyholder must have a suitable bank account that can cater for Direct Debits.
9. The £10 voucher will be issued to the policyholder after receipt of three consecutive monthly or twelve consecutive weekly Direct Debit payments.
10. No cash alternatives.
11. Any disputes or queries relating to the offer should be directed to the Tenants Home Contents Insurance Scheme, Place Directorate, Harbour Buildings, Waterfront West, Brierley Hill, West Midlands, DY5 1LN. Their decision is final.
12. The offer is not available to businesses, council departments or charitable organisations.
13. Dudley Metropolitan Borough Council reserves the right to withdraw this promotion at any time.