

HWRC Van and Trailer Permit Scheme

FAQs

Why do you have the permit scheme?

The Birmingham Street HWRC is for Dudley borough residents who want to recycle and dispose of household waste that cannot be collected through our kerbside services.

Unfortunately commercial waste is also being brought into the HWRC and this is costing the council and our taxpayers over £100 per tonne to dispose of, which should be paid by commercial traders.

Who needs a permit?

Any Dudley borough resident accessing the HWRC with a trailer or commercial type vehicle will need a permit. Commercial type vehicles are defined as a vehicle with one or more of the following features: no rear windows, no rear side windows, no rear seats, an open back, or a back which is separate to the main cab (closed cab pickup).

How much will the permit cost?

The permit is free.

How long will the permit last?

The permit allows for 12 visits using your van / trailer per year. Permits do not have an expiry date, so if after one calendar year you have used fewer than 12 visits, your permit will still be valid and you will not need to reapply until all 12 visits have been used. Householders who use all 12 visits in less than a calendar year will not be able to apply for a renewal, however, until one year has passed from the original issue date.

How do I apply?

Households who wish to apply need to complete an application form online at www.dudley.gov.uk/wastepermits or by calling 0300 555 2345.

How long does it take to issue a permit?

Applying for a permit will only take you about 10 minutes. Once approved permits will then be posted out to the address on the application form within 10 working days.

Can I get more than the specified number of permit visits per year?

No. The calculation of 12 visits per year is based on the average user's frequency of visits, which equates to approx once per month.

What if I lose my permit, move house or change my vehicle?

If you change your address or vehicle, you will need to apply for a new permit and destroy your original permit. Defacing or amending it yourself will invalidate the permit. You will also need to apply for a new permit if you lose the original, either online at www.dudley.gov.uk/wastepermits or by calling 0300 555 2345. The permit is only valid for the vehicle registration that appears on it.

Is it just for use at the Birmingham Street, Stourbridge HWRC?

Yes. Dudley MBC only operates one HWRC.

Do I need to take my permit with me to the household waste recycling centre?

Yes. Without it you will not be allowed into the HWRC in a commercial type vehicle or with a trailer.

You will be issued with 12 permits. On arrival at the HWRC, you will need to hand your permits to a member of site staff who will confirm that your vehicle details match those shown.

If I visit the site twice on the same day, is it classified as one visit?

No, each visit will require a permit.

Will I still need to book an appointment?

Vehicles over 6'6" in height will still need to make an appointment due to a height barrier being situated at the main site entrance. Cars towing trailers will also need an appointment due to the small footprint of the site and the need for traffic management. Appointments can be made by calling 0300 555 2345.

Does a permit mean I can bring any waste to the site?

No. Permits allow holders entry to the HWRC only. Waste deposited must be in accordance with the Waste Acceptance Policy. The HWRC is strictly for household waste and recyclables only, and trade waste is not accepted. Depending on the frequency of visits and type of waste being deposited, permit holders and car users may still be asked to fill in a Disclaimer Form to confirm that the waste is from their own household. This is not intended to inconvenience site users but to improve the HWRC service for genuine householders. Using Disclaimer Forms prevents traders attempting to abuse the system by entering the site in domestic vehicles, i.e. cars.

I have a vehicle that is used for trade purposes and is sign written - Can I take this to the HWRC to dispose of household waste?

Yes, however, you may be asked to fill in a trade waste disclaimer form if the waste type is associated with the advertised activity, or signage indicates it is a vehicle used for commercial purposes.

I live outside Dudley borough, can I still apply for a permit?

Permits will only be issued to Dudley borough residents.

What happens if a number of people in my household use the vehicle, does the permit still apply?

If you own the vehicle to which a permit is assigned, any member of your household or another driver you designate can use the permit to visit the site in that vehicle to dispose of household waste, but this will count as one of the 12 allocated visits on the permit.

What happens if I hire a van to transport my waste?

A permit is not required for panel vans which have been hired for a period of two days or less as long as they are not box type nor curtain-sided and do not exceed 3.5 tonnes GVW. Householders who have hired this type vehicle should bring their hire agreement document with them to the HWRC and show it to a site operative.

Can I get a permit for a box type 'Luton' van?

Box type vans and curtain-sided vans are not allowed - even if they do not exceed 3.5 tonnes GVW.